



Dear Resident/Family Members/Responsible Party:

A day we have all hoped for will soon be here: Vaccinations against COVID-19 disease for your loved one!

A schedule for the first doses for our community is included with this letter.

We continue to appreciate the trust you have placed in us during this unprecedented year. You also know the challenges we have faced as we have worked diligently to keep both residents and our dedicated staff members safe. We can never thank our staff enough for having the courage and commitment to be on the front lines of providing care during the pandemic.

We also cannot thank you sufficiently for your efforts in keeping all of us as safe as possible by limiting your visitations, wearing masks, practicing physical-distancing and so much more. We understand the toll this has taken on all of us.

But we believe the vaccinations are the first step in ending the pandemic!

As you know from news reports and our communication, the federal Centers for Disease Control and Prevention has prioritized health-care workers and residents of senior living care facilities for receiving the vaccinations. For this effort to be as effective as possible, it is critical that all eligible residents and staff members receive the vaccine. We are participating with thousands of other care facilities across the country, in alignment with federal and state efforts, to vaccinate staff and residents free of charge.

We understand you might have concerns about the safety of the vaccines as well as the speed with which they were developed. We have created a question-and-answer document, along with detailed background information, to address those concerns. These documents are available at [diakon.org/covid-19-vaccines](http://diakon.org/covid-19-vaccines). We encourage you to review that background information and contact us with any questions or concerns.

But please know that this effort has our full confidence.

These vaccines represent an unprecedented achievement and we are excited to move forward to protect your loved one and our staff members. We deeply appreciate your support of this critical effort.

Sincerely,

A handwritten signature in black ink, appearing to read 'Scott D. Habecker'.

Scott D. Habecker, CPA, CGMA  
President/CEO

A handwritten signature in black ink, appearing to read 'Dillard Elmore'.

Dillard Elmore, DO, CMD, MBA  
Corporate Medical Director